



# 11 Month Warranty Request

Email: [warranty@cmdcommunities.com](mailto:warranty@cmdcommunities.com) PO Box 93, Fairburn, GA 30213-9998

Warranty requests are limited to 2 non-emergency during your one year builder period. We only accept written requests. Our warranty phone number is for emergency only. Please e-mail us if a subcontractor has not completed the work.

Settling issues will be handled one time only at the 11 month appointment. This includes nail pops, settling cracks, and floor squeaks. Our subcontractor will only repaint original paint colors. It is your responsibility to contact us, in writing, for those appointments. The appointment must be made during normal business hours, 8 a.m. to 5 p.m. Monday through Friday. Please make sure your list is complete when you send it. No items will be added to warranty work order upon arrival.

**\*\* If an emergency occurs with plumbing, heating and air, or electrical, please contact the subcontractor providing the warranty for that item. The company name and number was provided to you in your closing binder, was provided to you during your orientation, and can also be found on the Warranty Number Card placed inside of your kitchen sink base cabinet. You must use our subcontractors for warranty items during the one-year builder warranty period or risk voiding that provider's warranty entirely.**

Homeowner Name: \_\_\_\_\_ Subdivision \_\_\_\_\_

Street Address: \_\_\_\_\_ Lot Number \_\_\_\_\_

Closing Date \_\_\_\_\_ Floor Plan \_\_\_\_\_

Contact Methods: Phone \_\_\_\_\_ (Name \_\_\_\_\_) E-mail: \_\_\_\_\_

Initial completed items only      List warranty items. Viti is not for homeowner maintenance items. Make sure you know the difference

Warranty Rep.	Homeowner	
_____	_____	1. _____
_____	_____	2. _____
_____	_____	3. _____
_____	_____	4. _____
_____	_____	5. _____
_____	_____	6. _____
_____	_____	7. _____
_____	_____	8. _____
_____	_____	9. _____
_____	_____	10. _____

Please sign only when all above warranty items have been completed.

Warranty Rep \_\_\_\_\_ Homeowner: Print Name: \_\_\_\_\_ Date of completion \_\_\_\_\_